



CCTV & DVR Hard Drive Data Recovery Terms of Service (rev. 251110)

You are entering into an agreement for data recovery services with David Blizzard LLC (DBA Blizzard Data Recovery). You acknowledge that the media might not be recoverable. You are entering this agreement because you own the media or you are authorized by the owner of the media to request data recovery services. **You understand that conventional hard disk drives are delicate and require at least 2 inches of padding wrapped around the drive. Do not use air filler bags! They will be flat by the time it arrives. You are responsible for the safe arrival of your device! Do not** send your DVR system, power cords, or cables. They will be discarded and not returned. You understand that data recovery services cannot be guaranteed. You agree to hold Blizzard harmless not only for failure to retrieve data, but also for any data recovery efforts that result in more damage. Some actions taken by Blizzard could cause damage that makes data recovery more difficult or even impossible for another data recovery service. There is no charge if data is not recovered, but declined recoveries are charged \$75 per device. We do not offer refunds after a recovery has been delivered.

Our CCTV and DVR hard drive recovery prices include clean-room recovery if needed.

The price for a DVR or CCTV hard disk drive recovery up to 1TB is \$695.

***DVR/CCTV hard disk drives over 1TB are charged an additional \$100 per terabyte.**

PRICES ARE BASED ON THE FULL CAPACITY OF THE DEVICE, NOT THE FILE SIZE OR COUNT.

Free return media is provided, but the size and type are our choice. Free return media is provided for the sole purpose of delivering your data to you, and there is no warranty by Blizzard. Return media is not encrypted except by request for a \$100 fee. Additional copies to customer-provided return media are charged at \$50 per copy. Free return shipping via USPS is also provided as a convenience (continental US only). You can request and pay for alternate shipping methods.

We do not offer international shipping. You must provide an address in the USA.

After 30 days any device still in our possession is considered abandoned and may be used for parts or discarded. Our CCTV/DVR recovery rates are for targeting your recordings and does not include program and system files or settings. If you need a cloned drive there is an additional charge. Our website reflects our current prices and supersedes any printed or saved media.

Device brand: _____ Device capacity/size: _____

Model/type: _____ Serial number: _____

Email: _____ Phone #: _____

Print name: _____ Date: _____

Signature: _____ (You agree to the terms of service)

Was your drive dropped? Yes No Did you or a 3rd party open the disk drive? Yes No

Preferred return media format: NTFS (for Windows) HFS+ (for Mac) ExFAT (for both)

(Optional) How did you hear about us? Google Bing Yahoo! Facebook Other: _____

Notes:

Ship to:
Blizzard Data Recovery
64 Sailors Drive Suite 120
Ellijay, GA 30540-3744

Your return address: