



Solid State Drive (SSD) Data Recovery Terms of Service (rev. 251110)

You are entering into an agreement for solid state drive data recovery services with David Blizzard LLC (DBA Blizzard Data Recovery). You acknowledge that the media might not be recoverable. You are entering into this agreement because you own the media, or you are authorized by the owner of the media to request data recovery services. **You should not use a regular letter envelope to ship your device. It could tear open and get lost in shipping.** You are responsible for the safe arrival of your device! You understand that data recovery services cannot be guaranteed. You agree to hold Blizzard harmless not only for failure to retrieve data, but also for any data recovery efforts that result in more damage. Some actions taken by Blizzard could cause damage that makes data recovery more difficult or even impossible for another data recovery service. There is no charge if data is not recovered, but declined recoveries are charged \$75. We do not offer refunds after a recovery has been delivered.

We accept USB, SATA, NVME, PCIe, and MacBook SSDs for data recovery. If we can't recover the data, there is no charge, and we will pay to return the device to you.

You will be charged one of the following amounts if recovery is successful:

We charge a flat rate of \$545 for solid state drives up to 1TB

SSD devices over 1TB are charged an additional \$100 per 1TB of capacity.

PRICES ARE BASED ON THE FULL CAPACITY OF THE DEVICE, NOT THE FILE SIZE OR COUNT.

Free return media is provided, but the size and type are our choice. Free return media is provided for the sole purpose of delivering your data to you, and there is no warranty by Blizzard. Return media is not encrypted except by request for a \$100 fee. Additional copies to customer-provided return media are charged at \$50 per copy. Free return shipping via USPS is also provided as a convenience (continental US only). You can request and pay for alternate shipping methods.

We do not offer international shipping. You must provide an address in the USA.

A \$35 discount has already been applied to our prices so we can keep your storage device for parts. After 30 days any device still in our possession is considered abandoned and may be used for parts or discarded. Our recovery rate is for targeting your personal files and does not include program and system files or settings. For Apple users with photo libraries we might only provide masters & originals, not derivatives or system data. If you need a cloned drive, there is an additional charge. Our recovery rates are subject to change at any time. Our website reflects our prices today and supersedes any printed or saved media.

Device brand: _____ Device capacity/size: _____

Model/type: _____

Email: _____ Phone #: _____

Print name: _____ Date: _____

Signature: _____ (You agree to the terms of service)

Preferred return media format: NTFS (for Windows) HFS+ (for Mac) ExFAT (for both)

(Optional) How did you hear about us? Google Bing Yahoo! Facebook Other: _____

Notes:

Ship to:
Blizzard Data Recovery
64 Sailors Drive Suite 120
Ellijay, GA 30540-3744

Your return address: