



**Hard Drive Data Recovery Terms of Service (rev. 240618)**

You are entering into an agreement for data recovery services with David Blizzard LLC (DBA Blizzard Data Recovery). You acknowledge that the media might not be recoverable. You are entering this agreement because you own the media or you are authorized by the owner of the media to request data recovery services.

**You understand that conventional hard disk drives are delicate and require at least 2 inches of padding wrapped around the drive. Do not use air bag fillers, they will be flat by the time it arrives. You are responsible for the safe arrival of your device!** Do not send power cords, cables, PCs, laptops or external enclosures, they will be discarded and not returned. You understand that data recovery services cannot be guaranteed. You agree to hold Blizzard harmless not only for failure to retrieve data, but also for any data recovery efforts that result in more damage. Some actions taken by Blizzard could cause damage that makes data recovery more difficult or even impossible for another data recovery service. There is no charge if data is not recovered, but declined recoveries are charged \$75 per device. We do not offer refunds after a recovery has been delivered. You will be charged one of the following amounts for a successful recovery.

Hard drives (USB, SATA, PATA/IDE) flat rates based on device capacity:

Up to 250GB HDD=\$395 | 300GB - 1TB=\$495 | 1.5TB - 2TB=\$595 | 3TB=\$650 | 4TB=\$695 | 5TB=\$775 | 6TB=\$850 | 8TB=\$995 | 10TB=1075 | 12TB=\$1125 | 14TB=\$1200 | 16TB=\$1400 | 18TB=\$1600

**PRICES ARE BASED ON THE FULL CAPACITY OF THE DEVICE, NOT THE FILE SIZE OR COUNT.**

Free return media is provided, but the size and type are our choice. Free return media is provided for the sole purpose of delivering your data to you, and there is no warranty by Blizzard. Return media is not encrypted. You can provide encrypted return media if required. Free return shipping via UPS Ground or USPS Priority Mail is also provided as a convenience (continental US only). You can request and pay for alternate shipping methods.

**We do not offer international shipping. You must provide an address in the USA.**

**A \$35 discount has already been applied to our prices so we can keep your storage device for parts. After 30 days any device still in our possession is considered abandoned and may be used for parts or discarded.** Our recovery rate is for targeting your personal files and does not include program and system files or settings. For Apple users with photo/video libraries we may only provide masters & originals, not derivatives or system data. If you need a cloned drive, there is an additional charge. Our website reflects our current prices and supersedes any printed or saved media.

Device brand: \_\_\_\_\_ Device capacity/size: \_\_\_\_\_

Model/Type: \_\_\_\_\_ Serial number: \_\_\_\_\_

Email: \_\_\_\_\_ Phone # \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ (you agree to the terms of service)

Was your drive dropped? [ ] Yes [ ] No Did you or a 3<sup>rd</sup> party open the disk drive? [ ] Yes [ ] No

(Optional) How did you hear about us? [ ] Google [ ] Bing [ ] Yahoo [ ] Facebook [ ] Other \_\_\_\_\_

Notes:

Ship to:  
Blizzard Data Recovery  
64 Sailors Drive Suite 120  
Ellijay, GA 30540-3744

**Your return address:**