



Solid State Drive (SSD) Data Recovery Terms of Service (rev. 210305)

You are entering into an agreement for solid state drive data recovery services with David Blizzard LLC (DBA Blizzard Data Recovery). You acknowledge that the media might not be recoverable. You are entering this agreement because you own the media or you are authorized by the owner of the media to request data recovery services. **You should not use a regular letter envelope to ship your device, it could tear open and get lost in shipping.** You are responsible for the safe arrival of your device! You understand that data recovery services cannot be guaranteed. You agree to hold Blizzard harmless not only for failure to retrieve data, but also for any data recovery efforts that result in more damage. Some actions taken by Blizzard could cause damage that makes data recovery more difficult or even impossible for another data recovery service. There is no charge if data is not recovered, but declined recoveries are charged \$75. We do not offer refunds after a recovery has been delivered. You will be charged one of the following amounts if recovery is successful.

If your SSD is [not listed here](#) please contact us before shipping the failed drive. NVMe, PCIe, and Sandforce controller based SSDs are not supported for advance failure but can be recovered in some cases.

We charge a flat rate of \$495 for solid state drives up to 512GB

SSD devices over 512GB are charged an additional \$100 per 512GB of capacity.

PRICES ARE BASED ON THE FULL CAPACITY OF THE DEVICE, NOT THE FILE SIZE OR COUNT.

Our prices DO NOT include chip-off recovery. Parts are included in our prices. Recovery media is included but the size and type are our choice. Return media is not encrypted. You can provide encrypted return media if required. Free return shipping via UPS Ground or Priority Mail is included (Continental US only). **We do not offer international shipping, you must provide an address in the USA.** You can request and pay for alternate shipping methods.

A \$35 discount has already been applied to our prices so we can keep your storage device for parts. After 30 days any device still in our possession is considered abandoned and may be used for parts or discarded. Our recovery rate is for targeting your personal files and does not include program and system files or settings. For Apple users with photo libraries we only provide masters & originals, not derivatives or system data. If you need a cloned drive there is an additional charge. Our recovery rates are subject to change at any time. Our website reflects our prices today and supersedes any printed or saved media.

Device brand: _____ Device capacity/size: _____

Model/Type: _____

Email: _____ Phone # _____

Print Name: _____ Date: _____

Signature: _____

(Optional) How did you hear about us? [] Google [] Bing [] Yahoo [] Facebook [] Other _____

Notes:

Ship to:
Blizzard Data Recovery
64 Sailors Drive Suite 120
Ellijay, GA 30540

Provide Your Return Address: