



**Data Recovery Terms of Service (rev. 181231)**

You are entering into an agreement for data recovery services with David Blizzard LLC (DBA Blizzard Data Recovery). You acknowledge that the media might not be recoverable. You are entering into this agreement because you own the media or you are authorized by the owner of the media to request data recovery services.

**You understand that conventional hard disk drives are delicate and require at least 2 inches of padding on ALL sides.** You are responsible for the safe arrival of your device!

You understand that data recovery services cannot be guaranteed. You agree to hold Blizzard harmless not only for failure to retrieve data but also for any data recovery efforts that result in more damage. You understand that some actions taken by Blizzard could cause damage that makes data recovery more difficult or even impossible for another data recovery service. There is no charge if data is not recovered. We do not offer refunds after a recovery has been delivered. You will be charged one of the following amounts if recovery is successful.

**USB Flash Drive Pricing\***

Up to 4GB=\$135 | 8GB=\$150 | 16GB=\$175 | 32GB=\$200 | 64GB=\$250 | 128GB=\$300 | 256GB=\$375

\* Prices include chip-off recovery if required. Add \$200 for monoliths. ([Do I have a monolith](#))

**Camera Card Pricing (SD, MicroSD, Compact Flash)**

Up to 4GB=\$280 | 8GB=\$295 | 16GB=\$320 | 32GB=\$345 | 64GB=\$395 | 128GB=\$445 | 256GB=\$520

**Single SSD pricing** \$395 flat-rate up to 512GB. Add \$50 per additional 512GB. ([List of supported SSDs](#))

**Single Hard Drive Pricing up to 1TB\*\***

\$295 Level 1 Data Recovery (Deleted files, format, simple firmware issues, not detected)

\$395 Level 2 Data Recovery (PCB repair, advanced firmware issues, media defects, weak heads)

\$495 Level 3 Data Recovery (Clean-bench head stack removal for inspection, cleaning, or replacement)

\*\* These additional charges may apply to your hard drive case.

Hard drives over 1TB are charged an additional \$50 per terabyte. Opened HDD +\$50.

RAID is charged our regular pricing for each failed drive plus \$295 per RAID member.

Parts are already included in our prices (PCB, donor heads). Recovery media is included but the size and type are our choice. You can provide or purchase other media. Free return shipping via Priority Mail is included. You can request and pay for alternate shipping methods.

**A \$25 discount has already been applied to our prices so we can keep your device for parts.**

**After 30 days any device still in our possession is considered abandoned and may be used for parts or experiments.**

Our recovery rates are subject to change at any time. Declined recoveries are charged \$25 per device for return shipping and handling. Our website reflects our recovery prices today and supersedes any printed or saved media.

Device brand: \_\_\_\_\_ Device capacity/size: \_\_\_\_\_

Model/Type: \_\_\_\_\_ Serial number if visible: \_\_\_\_\_

Email: \_\_\_\_\_ Phone # \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Has someone previously tried to recover/repair your device? [ ] Yes [ ] No

**Answer for hard drives only.** Was it dropped? [ ] Yes [ ] No Was it opened? [ ] Yes [ ] No

(Optional) How did you hear about us? [ ] Google [ ] Bing [ ] Yahoo [ ] Facebook [ ] Other \_\_\_\_\_